



Vidyo®

# Post-Acute Care

Improve outcomes after patient discharge



## Use Cases

- Virtual coordination of care to ensure appropriate follow-up and easy access
- Remote follow-up and postoperative appointments
- Virtual case management for complex diseases
- Virtual rounding at step-down facilities

## Benefits

- Reduce preventable readmissions: improve chronic disease case management and care coordination
- Optimize resource utilization: increase the frequency of patient encounters while containing costs
- Improve postoperative compliance: make it easy and convenient for patients to be seen
- Expand patient access: increase health system reach to step-down facilities and the home environment

## Healthcare Challenge

Improving outcomes, reducing costs, and improving patient and clinician satisfaction – the Triple Aim – are strategic imperatives for today’s health systems. The great news is that most health systems have implemented some form of telemedicine in the inpatient setting to help them achieve these goals. But what happens when the patient is discharged? Many of the leading health systems in the United States have turned to a virtual care strategy in the post-acute environment to help them contain costs, improve clinical efficiency and outcomes, and deliver a world-class experience to their patients and families.

## Vidyo Solution

For health systems considering transforming their delivery model to include post-acute virtual care, [VidyoConnect™](#) and [vidyo.io](#) provide an integrated approach to postoperative follow-ups, patient rounding, consultations at step-down facilities, peer-to-peer collaboration, care coordination, and case management.

VidyoConnect™ Healthcare Edition is a real-time video solution that delivers quick-start telehealth applications spanning the continuum of care. VidyoConnect can be easily integrated with the provider’s EHR solution and workflows, browser- and mobile-based patient portals, and existing scheduling tools. VidyoConnect offers a unified user experience across mobile, desktop, and clinically focused endpoints such as telemedicine carts and wall-mounted stations designed for inpatient care settings. These endpoints can enrich the patient-provider experience with the addition of multi-participant capabilities, remotely operated pan-tilt-zoom cameras, medical exam cameras, and digital stethoscopes. VidyoConnect delivers the consistency, ease of use, and rich features that drive clinical adoption across the care continuum.

For health systems with in-house development shops that create custom applications, [vidyo.io](#) provides a complete toolkit for developers, with a robust interoperability layer allowing maximum flexibility and deep integration into custom workflows, facilitating greater product adoption.



“Virtual care is here to stay. It’s not a fad. It is becoming much more commonplace and people will expect it from their physicians.”

-Lauren Faison  
Tallahassee Memorial Healthcare

## Anticipated Results

Whether opting for the turnkey approach of VidyoConnect or the deeply embedded experience that vidyo.io can offer, health systems have the opportunity to transform their care delivery model into one that dramatically improves clinical efficiency, outcomes, and satisfaction while keeping costs under control. Here are some of the results you can expect from a strong virtual care program in the post-acute setting:

- Reduce preventable readmissions by improving chronic disease case management and care coordination
- Improve postoperative compliance
- Improve patient satisfaction by making appointments easy for them and their families
- Optimize resource allocation by increasing patient touchpoints while keeping costs low

## Feature Overview



### Clinical Program Strategy and Design

Access to our clinical program managers and adoption services teams to maximize the return on your investment



### HIPAA Support

BAA support, 128-bit encryption, no PHI storage



### Clinical Peripherals

Built-in support for stethoscopes, otoscopes, and other clinical devices



### Whiteboard

Collaboration with peers or patients



### Far-End Camera Control/PTZ

Ability to control remote cameras from any platform



### Cloud-Delivered Video

Network adaptation technologies for dynamically optimized video available anywhere, anytime



### Call Recording

Optional call recording for consult review or patient education training



### Interoperability

Built-in integrations with top EHRs (Epic, Cerner, Allscripts) and other clinical tools



### High-Quality Audio/Video

High-quality audio and video to replicate the in-person experience



### Multichannel Design

Consistent experience over all channels – web, mobile, desktop



### Click-to-Connect

Designed with clinicians and patients in mind – one click to join a conference



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